

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/24/04	TOM	GREG MORGAN	JOE ZAVADEL	KIRZEN BIOCHIPS 5004

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC-CARB	24-CARS SINGLE WEEK	1-MECH.	6-CARS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, NEEDED TO RINSE W/ WATER
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	ALMOST AS GOOD, OR AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES, IT WAS OK
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	PROBABLY, WOULD TAKE ADDITIONAL LABR

## User Comments

CLEANS BATTERY POSTS

## Manager Comments

# Automotive Aerosol Field Testing Interview

S. M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
8/2/04	ESMAT	EDUARDO	JOEY ZAMADEL	RED CHECKER SERV

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Schumacher BRILLG LUMEN	4-6 CANS	ESMAT	3-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/14/04	ESMUT	EDUARDO	JOE ZAVADEL	CYBER SERV II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
JOHNSONS	6-CANS	ESMUT	6-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	MAYBE, IF LESS EXPENSIVE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
9/23/01	ESMAT	EDUARDO	JOSE ZAVALE	RED CYBER SOLV

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ESMAT	6 CANS	ESMAT	6 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	IF MORE IF LESS EXPENSIVE
Could you clean adequately if you had only the test product	YES

User Comments

Manager Comments



# Automotive Aerosol Field Testing Interview

S.M. AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
9/22/14	RENE	EDUARDO		RED 4462 SOLV

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
SPRAYSING	2-CANS	RENE	2-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO, WAS OK.
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES.

## User Comments

DIDN'T THINK THE CLEANER WAS AS GOOD AS THE  
CURRENT CLEANER, BUT WASN'T BAD

## Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/04	ALTECONE	EDUARDO	JOE Z	REOCYBID SOLV

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
REOCYBID SOLV	12 CANS / WEEK	ALTECONE	6 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	YES
Could you clean adequately if you had only the test product	YES

## User Comments

PREFER WATER BASE BRAKE CLEANERS OVER SOLVENT

## Manager Comments



### Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/04	MOJO	GETTY	JOHN Z.	RED CUBED SOLN

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ATS BRAKE CLEAN	2-3 CANS	MOJO	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST
Did you use more volume than your current cleaner	MAYBE, YES
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

**User Comments**

WORKED OK ON WHEEL BEARING GREASE & BRAKE DIRT, NEED TO SHAKE THE CAN BEFORE USE

**Manager Comments**

### Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/3/04	MOJO	GETTY	JOHN Z.	RED CUBEN SOLN

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ATS BRAKE CLEAN	2-3 CANS	MOJO	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST
Did you use more volume than your current cleaner	MAYBE, YES
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

**User Comments**

WORKED OK ON WHEEL BEARING GREASE & BRAKE DIRT, NEED TO SHAKE THE CAN BEFORE USE

**Manager Comments**



# **Automotive Aerosol Field Testing Interview**

*BIG BLUE BUS*

Date	User	Owner / Manager	Interviewer	Product I.D.
9/3/04	Mike	GETTY	John Z	RED CARNA SEV

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ATS BRAKE CLEAN	2-3 CANS	Mike	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST
Did you use more volume than your current cleaner	MAIBE, YES
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

**User Comments**

*WORKED ON WHEEL BEARING GREASE.  
NEEDED TO SHAKE THE CAN BEFORE USE.*

**Manager Comments**

# **Automotive Aerosol Field Testing Interview**

*RED BLUE BUS*

Date	User	Owner / Manager	Interviewer	Product ID.
8/3/04	MAJ	GEARY	JOHN Z	RED CAPRA SOLV

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ATS BRAKE CLEAN	2-3 CANS	MAJ	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST
Did you use more volume than your current cleaner	MAJBE, YES
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

**User Comments**

*WORKED ON WHEEL BEARING GREASE.  
NEEDED TO SHAKE THE CAN BEFORE USE.*

**Manager Comments**



# Automotive Aerosol Field Testing Interview

*BIG BLUE BUS*

Date	User	Owner / Manager	Interviewer	Product I.D.
8/24/84	R. CERVANTES	GEY.	JOHN ZWADZL	RED CAPED SEAL

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
<i>AMERICAN TRUCKS &amp; TRUCKS TRUCKS BRAKE CLEAN</i>	<i>2-4 CANS</i>	<i>R. CERVANTES</i>	<i>1-CAN</i>

Question	User's Response
Did it clean sufficiently	<i>NO</i>
Did you like the delivery rate	<i>YES</i>
Did you like the delivery pattern	<i>YES</i>
Did it dry sufficiently	<i>NO</i>
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	<i>NO</i>
Did the product have a smell	<i>NO</i>
Did it have an objectionable odor	<i>NO</i>
Did it leave an unacceptable residue	<i>NO</i>
Did it have too much foam	<i>NO</i>
Cleaning versus current product (Terrible, almost as good, as good, better)	<i>TERIBLE</i>
Did you use more volume than your current cleaner	<i>YES</i>
Did it take longer to clean	<i>YES</i>
Did you like the product	<i>NO</i>
Would you buy the test product	<i>NO</i>
Would you buy the test product for home or personal use	<i>NO</i>
Would you buy your current product for home or personal use	<i>YES</i>
Would you switch to the test product (if less expensive, if more expensive)	<i>NO</i>
Could you clean adequately if you had only the test product	<i>NO</i>

## User Comments

*DEANT REMOVE TYPICAL ENGINE ROAD E-OTC. GRIM. CURRENT  
AES BRAKE CLEAN WOULD REMOVE OR DEE REMOVE THE SAME GRIM.*

## Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/24/11	ENR FONE	GGH4	John Z	RED CYRIL SOLV

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AKS BRAKE CLEAN	2 CANS		2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NOISE
Could you clean adequately if you had only the test product	YES

## User Comments

CLEANER BETTER THAN CYRIL SOLV 77

## Manager Comments



# Automotive Aerosol Field Testing Interview

*BIG BLUE BUS*

Date	User	Owner / Manager	Interviewer	Product ID.
8/13/01	SCAN	GEHY	JOAN Z	RED C43211 SCAN

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ATS Brake Cleaner	2-CANS - 4-CANS	1	2-CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	N/A
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

User Comments

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Manager Comments

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# Automotive Aerosol Field Testing Interview

BRAKE MASTER

Date	User	Owner / Manager	Interviewer	Product I.D.
7/26/64	RON	RON KRAVETZKY	Tom Z	RED CROSS SOLV.

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BRAKE MASTER PLUS DISC WASH	6-12 CANS/WK	1-MECH TESTED	3-CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	AS GOOD AS WATER BASED BRAKE WASHER
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

WOULD NOT BUY. DOESN'T WORK ANY BETTER THAN WATER BASED BRAKE WASHER. NOT AS GOOD AS SOLVENT CLEANERS.

## Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/2/04	MINTEL	GERMAN AUTO GUNTAM	JOE Z	RED CROSS SERV.

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BERKMAN	6-12 CANS/WK	MINTEL	5 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES, SLOW
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	MINTEL
Did it take longer to clean	YES
Did you like the product	YES
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

User Comments

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Manager Comments

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# Automotive Aerosol Field Testing Interview

GERMAN AUTO

Date	User	Owner / Manager	Interviewer	Product I.D.
8/13/04	MANFRO	GUNTAM	JOY ZAVADIL	RED C4362 SGN

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WHITE CLEANER	1-2 CANS	MANFRO	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	BETTER TERRIBLE - ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

WORKED, BUT NOT GREAT, NOT AS GOOD AS WHITE CLEANER.

## Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/13/61	WELLMAN	GUNTRAM	JOHN ZIMMER	PROD. C-250A S-25

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
PERMEX <sup>DRIVE-FAST</sup> <sub>CLEANER</sub>	1-2 CANS	WILLIAM	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	OK, NOT <del>SO</del> ALMOST AS GOOD
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

WOULD TAKE MORE WORK

## Manager Comments

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
8/13/04	WILLIAM	GUNTRAM	JOY ZILADZE	RED CHISEL SOLV

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
RED CHISEL SOLV	1-2 CANS	WILLIAM	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	OK (NOT TERRIBLE BUT NOT ALMOST AS GOOD)
Did you use more volume than your current cleaner	NO
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES

## User Comments

WOULD TAKE A LITTLE LONGER.

## Manager Comments



# Automotive Aerosol Field Testing Interview

MERCEDES - BENZ

Date	User	Owner / Manager	Interviewer	Product ID.
8/3/94	FRANSESCO	MIKE HANKE	JOY Z	RED CYBER SOLV

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
MOB BRACE GUNSH	1-2 CANS	FRANSESCO	2 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	YES, BUT SLOW
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST 1/2 GOOD, NOT AS GOOD AS CYBER SOLV 22
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

DON'T CLEAN AS WELL AS BRAKE CLEANER OR CYBER SOLV 22

## Manager Comments